

Tutor Satisfaction Survey

Your insight into our programming as well as your experience as a volunteer is invaluable for future improvements. All completed (and signed) surveys are entered into a drawing to win a prize. Thanks for completing this annual survey!

For those questions asking you to rank your answer, use a scale of 1 - 10 with 1 being the poorest and 10 being the highest score.

1. How long have you volunteered for Literacy Volunteers of Bangor?

- Less than 1 Year From 1 - 5 Years From 6 - 10 Years
 More than 10 Years

2. Did you feel the training prepared you for the volunteer position?

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10

3. Do you feel that you received an appropriate level of support from the office?

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10

4. How would you rate your volunteer experience?

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10

5. How satisfied are you with your current adult learner (student) assignment?

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10

6. How effective is the communication that comes from the office?

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10

7. Do you feel sufficiently informed?

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10

8. How important is recognition to you?

1 - 2 - 3 - 4 - 5 - 6 - 7 - 8 - 9 - 10

9. Do you feel recognized for your efforts? Why or why not? _____

10. How well known is Literacy Volunteers of Bangor among your circle of friends, co-workers, family members, and acquaintances?

11. What kinds of additional training or resources would you like to see developed?

12. What kinds of in-services would be helpful to you in your volunteer position?

13. If someone you know asks you about your volunteer experience, what do you say?

14. Have you recruited additional volunteers for Literacy Volunteers of Bangor? Why or Why

15. Do you have any special skills that you would like to offer that are not currently utilized by Literacy Volunteers of Bangor?

16. What problems, concerns, or issues do you have that make your volunteer role difficult? (e.g., transportation, time, student motivation, etc.)

17. Please give us your thoughts, comments, and suggestions on any aspects of your experience with Literacy Volunteers of Bangor.

Name: _____ Date: _____

Send to: *Tutor Training & Support Committee, Literacy Volunteers of Bangor, 200 Hogan Road, Bangor, ME 04401*